



Venezuela

Asociación Civil Buena Voluntad (Goodwill Venezuela)

Founded in 1964

En Buena Voluntad, nos enfocamos en su capacidad

(At Goodwill, We Focus On Your Ability)



International Development

Goodwill Venezuela
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Asociación Civil

The mission of Goodwill® Venezuela is to promote the productive integration of people with disabilities, by means of professional rehabilitation, with a social awareness toward creating economic independence. The organization serves people with physical and sensory disabilities, as well as mental and/or social disabilities.

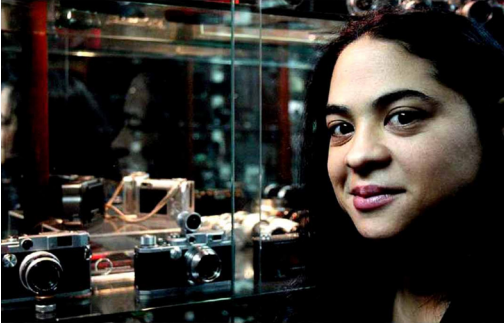
Goodwill Venezuela's employment program provides professional services in the areas of occupational evaluation, work adjustment, vocational training and job placement for people with disabilities between the ages of 16 and 46. Work adjustment activities often include remedial academic instruction, electronics training, occupational therapeutic projects and basic computer literacy. It also coordinates social and recreational activities that include musical programs and community field trips. For job placement initiatives, preparation for interviews and job coaching is provided during an orientation period, along with a follow-up meeting once the two-week trial work period is completed. Goodwill Venezuela strives to make a strong match between its program participants and local employers, ultimately creating long-lasting relationships.

Additionally, the organization operates several businesses that generate revenue to fund its services, as well as provides job training opportunities. It operates a used-goods retail store, along with a small appliance repair shop and has a packaging contract with a local chocolate manufacturer.

Fast Facts	2008	2009 (first six months)
Staff	10	10
Persons Served	20	27
Placed in competitive employment	6	4
Total number of services provided	75	129
▪ Evaluations and orientations	9	18
▪ Occupational Therapy	20	27
▪ Work Adjustment	0	22
▪ Basic computer training	20	27
▪ Academic reinforcement	20	27
▪ High school	2	4
▪ Small appliance repair	4	4
Total revenue	\$70,000 (USD)	



Success Snapshot: Amy Guevara



Amy Guevara, a talented and energetic 34-year-old, has a learning disability, but with the help of Goodwill® Venezuela, hasn't let it limit her career options. After being introduced to the organization, she enrolled into its employment training program. Amy was able to hone her computer skills, which put her on a path to a real career.

Because Amy demonstrated motivation and strong computer skills, Goodwill Venezuela tailored a specific training program that advanced her skills in the field. Additionally, she learned social skills that helped her perform better on the job. Following a year of training, she was

hired by *Casa Hellmund* as an internal messenger in the human resources and accounting departments. She is responsible for preparing, organizing and alphabetizing physical and digital files, scanning and copying.

"We teach clients to have a positive outlook on their lives. Amy is aware she has a disability, knows how to accept it and deal with it very well," says Antonieta Baquero, executive director of the organization.

Amy confidently explained that she has goals and stated, "I get to work, say hi to my co-workers, sit down and do my job." She is thankful to Goodwill for the support they have provided and describes the agency as her "family."